

## **ISO 28002 Development of Resilience in the Supply Chain**

I have been delighted to see that finally the long awaited International Standards Organisation standard ISO 28002 Development of Resilience in the Supply Chain – requirements with guidance for use, has been published. This standard will I am sure directly assist organisational resilience by strengthening the supply chains upon which the rely.

To quote from the Introduction to the standard:

*“Organizations across the globe are rapidly developing risk management and resilience programs to address uncertainty in achieving their objectives. There is a strong demand for standards and best practices, as organizations are seeking assurance that their suppliers and the extended supply chain have planned for, and taken steps to prevent and mitigate the threats and hazards to which they are exposed. To assure resilience in the supply chain, organizations must engage in a comprehensive and systematic process of prevention, protection, preparedness, mitigation, response, continuity and recovery.*

*The survivability of organizations within a supply chain depends largely on the resilience of their suppliers and customers. As a result, incorporating resilience, and improving the resilience of an organization within the supply chain, must be focused both within the organization and externally on its suppliers and customers”*

Thus this standard underlines the importance of good quality plans and processes which should encompass the Security, both physical and information security, Safety, as directed by Health and Safety and Fire Safety laws and best practice in Crime prevention. Incident management including communications both internal and media, together with essential Business Continuity and Disaster Recovery planning.

What is needed now is for the existence of this standard to be communicated across the globe and thus across the global supply chains and for organisations to not just meekly accept disasters as they are hit by them but to have solutions in place which prevent organisational failure due to an issue completely outside of their control, and quite possibly outside of their geographical region!

A proactive approach to assuring supply chain resilience should be a built into an organisations culture.

Colin Ive

CoDRIM Ltd